



**Applicants must make their application on FIT.ie. It is imperative that applicants select the correct programme choice on the FIT application portal when completing the application and filling out their pertinent details. Applicants should choose the Course Location “Dublin” and Course Preference “Salesforce – Software Development” dropdown**

### **Software Development Apprenticeship - Systems Security**

Salesforce, the Customer Success Platform and the world's #1 CRM, empowers companies to connect with their customers in a whole new way. The company was founded on three disruptive ideas: a new technology model in cloud computing, a pay-as-you-go business model, and a new integrated corporate philanthropy model.

These founding principles have taken our company to great heights, including being named one of Forbes's "World's Most Innovative Company" five years in a row and one of Fortune's "100 Best Companies to Work For" eight years in a row. We are the fastest growing of the top 10 enterprise software companies, and this level of growth equals incredible opportunities to grow a career at Salesforce.

Together, with our whole Ohana (Hawaiian for "family") made up of our employees, customers, partners and communities, we are working to improve the state of the world.

### **Systems Security Team at Salesforce**

Our Systems Security team is responsible for handling all Security Systems Infrastructure primarily in our on-premise Data Centers and protecting our company's host infrastructure from internal/external threats through vulnerability remediation. This includes functions such as host provisioning, maintenance, Host Integrity/Uplift rollout (UEFI/Secure Boot, TPM), patching and de-provisioning. The team owns critical Host Access Management services that protect privileged access to Systems.

### **Systems Security Apprenticeship Role**

As an Apprentice, 20% of your time will be spent studying towards your Software Development apprenticeship and 80% of your time will be spent applying those learnings on the job.

During this experience, you'll be part of a wide apprentice community spanning across Dublin and London, and across a variety of business units and roles. You'll also have access to a broader group of people that will support you throughout to develop both personally & professionally.

As an apprentice, year one will be primarily focused on understanding Salesforce and gaining the skills needed to do the job. Then you'll progressively transition into the Systems Security team while continuing to attend college.

**Below is a list of the first-year activities you'll be part of:**

- Implement and support CI/CD toolchains to support systems security programs.
- Implement monitoring, policies, procedures, and standards relating to systems security.
- Fully embed in fast paced software agile DevOps teams.
- Participate in sprint planning, demos and daily scrum activities.
- Work with the engineering team to meet results.

**ICT Associate Software Development Apprenticeship Route**

**What are we looking for?**

We are looking to hire individuals that have a desire for continuous learning, resilience to overcome an obstacle with a positive attitude and a passion for understanding technology and sales.

**Below are some requirements and skills we expect apprentices to demonstrate:**

- A keen interest in the world of cyber security.
- Passion and willingness to learn lots of new skills and new technologies.

**Additionally all applicants:**

- Must have a Grade O6/H7 or above in 5 Leaving Certificate subjects (including Maths/O6/H7 along with English O6/H7) or a full QQI Level 5 or higher qualification.
- International applicants must present with the equivalent of a full Level 5 qualification or higher.
- Excellent written and verbal communication skills

- Non-EU applicants are subject to work permit regulations.

### **About the Salesforce Apprentices Program**

The program will run in collaboration with Fast Track into Information Technology for two years and will provide you with the experience and knowledge to become a proficient network engineer. The responsibilities listed below are a sample of the work our team leads. They provide an insight into the range of roles we are looking for our apprentices to work towards and the competencies you will acquire over the two years.

### **Location**

- Applicants must live within a reasonable commuting distance to Dublin and must be willing to attend college in person.

### **Posting Statement**

By applying to this position you agree to your CV being shared with Salesforce UK.

At Salesforce we believe that the business of business is to improve the state of our world. Each of us has a responsibility to drive Equality in our communities and workplaces. We are committed to creating a workforce that reflects society through inclusive programs and initiatives such as equal pay, employee resource groups, inclusive benefits, and more. Learn more about Equality at Salesforce and explore our benefits.

[Salesforce.com](https://salesforce.com) and [Salesforce.org](https://salesforce.org) are Equal Employment Opportunity and Affirmative Action Employers. Qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender perception or identity, national origin, age, marital status, protected veteran status, or disability status. [Salesforce.com](https://salesforce.com) and [Salesforce.org](https://salesforce.org) do not accept unsolicited headhunter and agency resumes. [Salesforce.com](https://salesforce.com) and [Salesforce.org](https://salesforce.org) will not pay any third-party agency or company that does not have a signed agreement with [Salesforce.com](https://salesforce.com) or [Salesforce.org](https://salesforce.org).