



## Business Technology (BT) Product Analyst Apprenticeship Opportunity

Salesforce, the Customer Success Platform and world's #1 CRM, empowers companies to connect with their customers in a whole new way. The company was founded on three disruptive ideas: a new technology model in cloud computing, a pay-as-you-go business model, and a new integrated corporate philanthropy model.

These founding principles have taken our company to great heights, including being named one of Forbes's "World's Most Innovative Company" five years in a row and one of Fortune's "100 Best Companies to Work For" eight years in a row. We are the fastest growing of the top 10 enterprise software companies, and this level of growth equals incredible opportunities to grow a career at Salesforce. In 2021, Salesforce was voted one of Ireland's Best Workplaces in Tech.

Together, with our whole Ohana (Hawaiian for "family") made up of our employees, customers, partners and communities, we are working to improve the state of the world.

### **Product Analyst Apprentice at Salesforce:**

As an Apprentice in the Business Technology (BT) Flex team you will join experienced colleagues that work on a variety of interesting projects. You will rotate regularly to new tasks, depending on demand, which offers you a unique opportunity to gain experience across the full range of what Business Technology does, within the camaraderie of one team spanning our Dublin and Dallas offices.

Our ideal candidate is interested in designing solutions for our employees use Salesforce software products in innovative new ways to do their best work. Apprentices will play an important role in Agile teams by gathering requirements from end-users and communicating with engineers to deliver the right product features to meet these user needs.

## ICT Associate Software Development Apprenticeship Route

### Who are we looking for?

- Proficient spoken and written communication skills. You enjoy explaining things to others.
- Receptive listening skills. Willing to ask questions to get to a full understanding of what end-users need and why.
- Attention to detail.
- Able to follow up diligently to get tasks completed.
- A self-starter, highly motivated, able to shift directions quickly when priorities change.
- Willing to receive direction and guidance within a team environment, adopt and develop best practices and overcome obstacles with creative technical solutions.
- Excellent team player able to work with virtual and global cross-functional teams.

### About the Salesforce Apprentice Program:

The program will run in collaboration with Fast Track into Information Technology for two years and will provide you with the experience and knowledge to become a proficient software developer. The responsibilities listed below are a sample of the work our team leads. They provide an insight into the range of roles we are looking for our apprentices to work towards and the competencies you will acquire over the two years.

### Location:

- Applicants must live within a reasonable commuting distance to Dublin.

### Posting Statement

**By applying to this position you agree to your CV being shared with Salesforce UK.**

At Salesforce we believe that the business of business is to improve the state of our world. Each of us has a responsibility to drive Equality in our communities and workplaces. We are committed to creating a workforce that reflects society through inclusive programs and initiatives such as equal pay, employee resource groups, inclusive benefits, and more. Learn more about Equality at Salesforce and explore our benefits.

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Salesforce welcomes all.